

Privacy Policy

Proficient Healthcare Systems (“PHCS”, “We”, “Our” or “Us”) has prepared this Privacy Policy to describe our policies and procedures on the collection, use and disclosure of your information when you use the website and tell you about your privacy rights and how the law protects you at our website (<https://www.proficienthealthcare.com.np/>).

If you have any questions or concerns or complaints about our Privacy Policy, or if you want to report any suspected security violations, please contact us at feedback@proficienthealthcare.com.np

Collecting and using your Personal Data

Types of Collected Data

Information you provide to us

While using our Service, we may ask you to provide us certain personally identifiable information that can be used to contact or identify you. Personally identifiable information may include:

- Email address
- Usage of data

Usage of data may include information such as:

- Your device’s Internet Protocol address (e.g. IP address), browser type, browser version.
- The pages of our website that you visit, the time and date of your visit, the time spent on those pages.
- When you access the website by or through your device, we may collect certain information automatically, including, but not limited to, the type of device you use, your device unique identifier, your device operating system and other diagnostic data.

Cookies

We use Cookies and similar tracking technologies to track the activity on our website and store certain information. “Cookies” are small pieces of data that a website sends to your device while you are viewing the website. Tracking technologies are used to collect and track information and to improve and analyze our Service.

If you do not wish to have cookies placed on your device, you should set the browser to refuse all Cookies or to indicate when a Cookie is being sent. However, if you do not accept Cookies, you may not be able to use some parts of our Service.

Cookies can be “Persistent” or “Session” Cookies. Persistent Cookies remain on your device when you go offline, while Session Cookies are deleted as soon as you close your web browser.

Analytics

We use third-party analytics services including services provided by Google, Inc. and its affiliates (“Analytics Services”), to help analyze how you use our services. The information generated by the Cookies or other technologies about your use of our services (the “Analytics Information”) is transmitted to the Analytics Services for necessary compilation and processing.

Use of the Collected Data

We may use collected data for the following purposes:

- **To improve our Service**, including monitoring the usage of our service.
- **To manage your account** for registration as a user of the service. The Personal Data you provide can give you access to different features of the service that are available to you as a registered user.
- **To manage your requests and** to understand your requirements.

Retention of Collected Data

We will retain collected data as long as it is necessary for the purposes set out in this Privacy Policy and/or to the extent necessary to comply with our legal obligations, resolve disputes and enforce agreements.

Disclosure of Collected Data

Law enforcement

If required by law or in response to requests by government authorities, we may disclose collected data.

Security of Collected Data

The security of Collected Data is important to us. Necessary security measures will be implemented; however, we cannot guarantee its absolute security.

Links to Other Websites

Our Website may contain links to third party websites that are not operated by us, which may be subject to the privacy policies of respective sites. This privacy policy only applies to information disseminated within our website.

Updates to this Privacy Policy

We may update our Privacy Policy as required. We encourage you to frequently check this page for any updates.

Contact us

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